

## WARRANTY & CARE

### 5 Year Tent Guarantee

**Please take time to read about the protection we offer you.**

All our tents come with a guarantee designed to protect you as our valued customer. Flow Imports Ltd, the makers of ZEMPIRE® Camping Equipment tents, will repair or replace this tent, at their discretion, should it fail due to faulty materials or manufacture for a period of 5 years from the date of sale.

The Guarantee is subject to the following conditions:

The Guarantee only applies to an original purchaser who purchased this tent from an approved retail outlet.

The Guarantee does not apply if the tent has been used for anything other than reasonable personal camping use. Commercial use (e.g. rental) or continuous use as a residence are expressly excluded.

Damage due to normal wear and tear, accident, acts of God, negligence (other than by Flow Imports Ltd.), failure by the purchaser to ensure instructions for setting up and care are observed, deterioration due to abnormal exposure to ultraviolet light, insect or mildew attack, or any other cause reasonably beyond the control of Flow Imports Ltd. are not covered.

If redress is sought under the terms of this Guarantee, then the tent must be returned by the purchaser to the outlet from where it was purchased within the Guarantee period, in a clean, dry state and with proof of purchase.

All transport costs and any other indirect costs are excluded from the Guarantee.

Flow Imports Ltd. reserves the right to make a reasonable charge for repairs which it determines are not within the scope of the Guarantee.

The Guarantee does not limit, modify or exclude any rights under any law if doing so would contravene that law or make any part of this Guarantee invalid. However, Flow Imports Ltd.:

- a) excludes (to the extent permitted by applicable law) all conditions and warranties that might otherwise be implied; and
- b) limits its liability for breach of any such condition or Guarantee that it cannot exclude together with its liability under the Guarantee, to repairing or replacing the goods or paying the cost of having the goods repaired or replaced (at Flow Imports' option).

This tent has been made with meticulous care and attention to detail. Providing it's properly looked after and correctly stored, it will help you enjoy all that nature has to offer for years to come.

### Care Instructions

Ensure guy ropes are out at all times during use.

Never pack your tent away wet. If you must take your tent down when wet, ensure that it is dried completely as soon as possible to prevent mildew forming.

If mildew does form on your tent, wash off with warm water and a soft brush to prevent further growth, do not use soap or detergents.

Do not use an open flame inside your tent. The fabric has been treated with a fire retardant but is in no way fire-proof.

Clean all pegs and poles before storing.

This tent is not designed to withstand storm conditions. During strong winds, it is recommended that the tent be taken down.

Do not leave your tent pitched unnecessarily for extended periods of time. UV light damages the fly and will shorten the life of your tent.

**Get out more – you owe it to yourself!**



## PITCHING INSTRUCTIONS



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### 1. Unpacking

When you take your sunroom out for the first time, take a moment to see how it is packed or take a photo with your phone. This will help you when it comes to packing it away. Separate and identify the different parts included with your sunroom. The package should include the following:

- 2 Side Panels (with large windows)
- Front Panel (with a door)
- Pegs
- PE Floor Insert

### 2. Loosen Guy Ropes

Before you to attach the sunroom, loosen the guy ropes on your tent awning to remove tension on the panels. Check that the webbing guide straps on the awning are taught and square to ensure correct peg placement.

### 3. Side Panels Come First

The side panels should be attached first. (The logo on the outside of the panel indicates the side closest to the front of the awning.) Align the zippers on the tent and panel and pull the zipper closed, lifting the panel as you go to reduce tension on the zipper.

Repeat with the opposite side panel.

### 4. Front Panel

Repeat with the front panel. During this step, the front panel door should be zipped closed.

### 5. Storm Skirts

Fold the lower storm skirt inwards and attach the storm skirt to the velcro sewn onto the bottom seam of the awning valance.

### 6. Pegging

Peg out the walls, being careful not to over-tension. You can now re-tension the awning guy ropes.

### 7. Side Entrance Door

The right-side panel can be used as an alternative entrance into the awning, conveniently located by the front tent door. To use the side-entrance, unzip the right door panel half-way and fold the panel inwards. You can secure the door in an open position by connecting the side buckles found on the corners of the wall panel to the corresponding buckle and adjustable strap found in the corner of your tent awning.

### 8. PE Floor

If you wish to use the PE floor insert, this should be laid on top of the storm skirt in order to seal out the weather.

**NOTE:** As ZEMPIRE® sunrooms are universal, the floors are designed to fit our largest tents. If you find that your floor is too wide, you may decide to trim off the excess material.

### Condensation

It is important that lower vents are opened at all times to reduce the risk of condensation. During humid or damp conditions, it is recommended that the waterproof door covers are opened to expose the mesh layer, enabling additional airflow throughout your tent.

Do not use foam swabs or non-bonded mats directly on the tent floor. This will cause condensation between the mat and floor and if not dried out, can lead to mildew forming.

### Weathering Your Tent

When you first get your new tent, you will need to weather it. This is a process of soaking the fabric to ensure the cotton threads swell up, filling stitch holes and creating a watertight surface.

When you pitch your tent for the first time, soak the fabric with a garden hose until the fabric is visibly damp. Allow to dry and repeat two or three times.

Your tent will get more watertight the more you use it. Do not be concerned if you have a small amount of water coming through the seams on the first few times you get heavy rain.

### Natural Fibre

ZEMPIRE® Canvas is made of a combination of natural cotton for breathability and water fastness and polyester for strength. Please note that as cotton is a natural fibre, you will notice variances of both colour and thickness of the thread. This is normal and is a characteristic of a natural and breathable fibre.

### Fire Retardant

ZEMPIRE® Canvas Tents are naturally fire retardant. While this significantly reduces the risk of the fabric catching on fire, it is by no means fire-proof. Ensure open flames are kept well away from your tent at all times.

**Please turn page for Care Instructions and Warranty.**



**For a detailed description of all the features and specifications of this product please visit our website.**

**WWW.ZEMPIRECAMPING.COM**

**Designed and tested in New Zealand. Made with care in China.**